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SERIAL NUMBER 09/482,969	FILING DATE 01/12/2000  RULE	CLASS 379	GROUP ART UNIT 2645	ATTORNEY DOCKET NO. Chan 11
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APPLICANTS

Norman C. Chan, Louisville, CO; OA

\*\* CONTINUING DATA \*\*\*\*\*  
NONE J A

\*\* FOREIGN APPLICATIONS \*\*\*\*\*  
NONE J A

IF REQUIRED, FOREIGN FILING LICENSE GRANTED  
 \*\* 03/02/2000

Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature <i>Olga Anwar</i> Initials <i>OA</i>	STATE OR COUNTRY CO	SHEETS DRAWING 3	TOTAL CLAIMS 22	INDEPENDENT CLAIMS 3
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ADDRESS  
 22442  
 SHERIDAN ROSS PC  
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TITLE  
 Method and apparatus for generating automatic greetings in a call center

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